# POST-DISASTER RECONSTRUCTION GUIDELINES AND PROTOCOLS

FOR THE CONSERVATION OF COASTAL RESOURCES AND PROTECTION OF COASTAL COMMUNITIES, MAUI COUNTY

June 4, 2015

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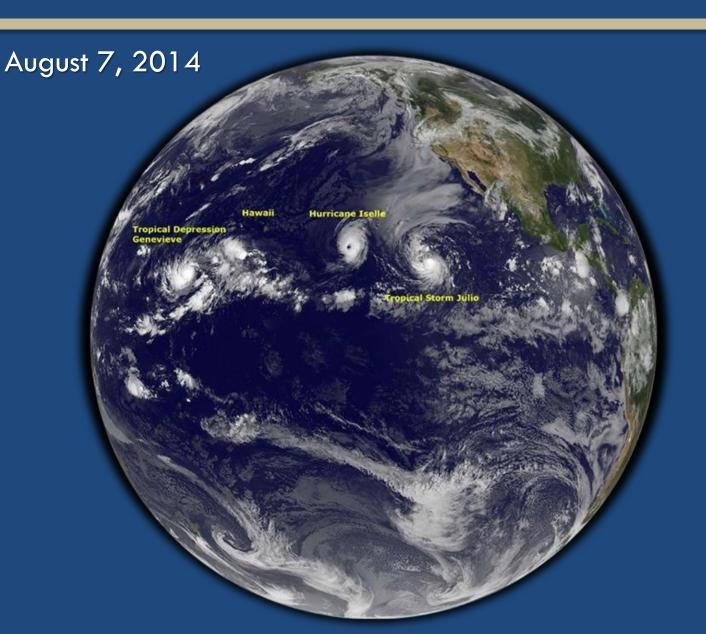
"Building Back Safer, Stronger, Smarter!"







# IT'S NOT IF, BUT WHEN...







## HOW DO WE STREAMLINE?

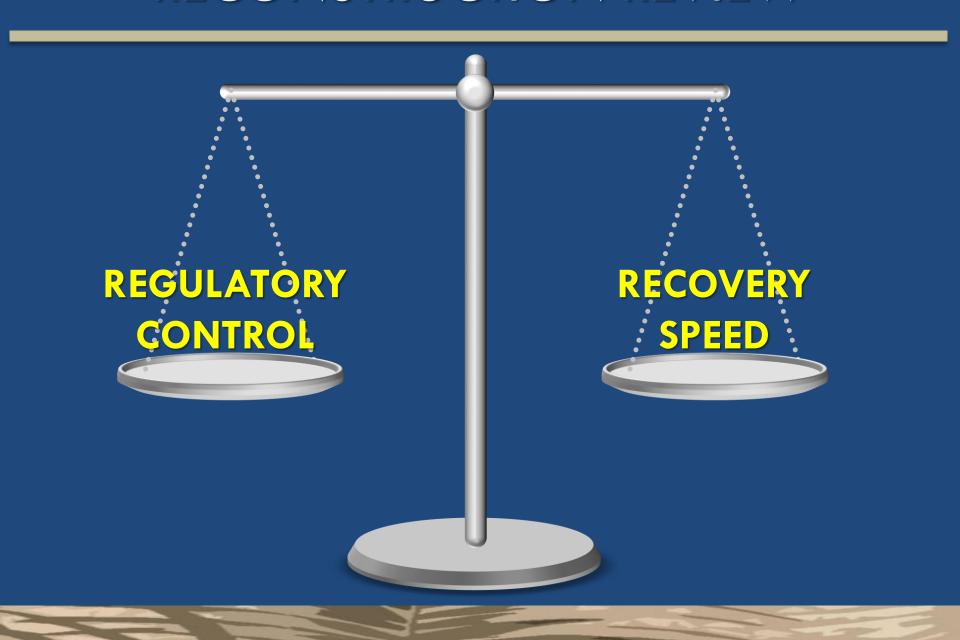
FEMA/Private Insurance Requirements



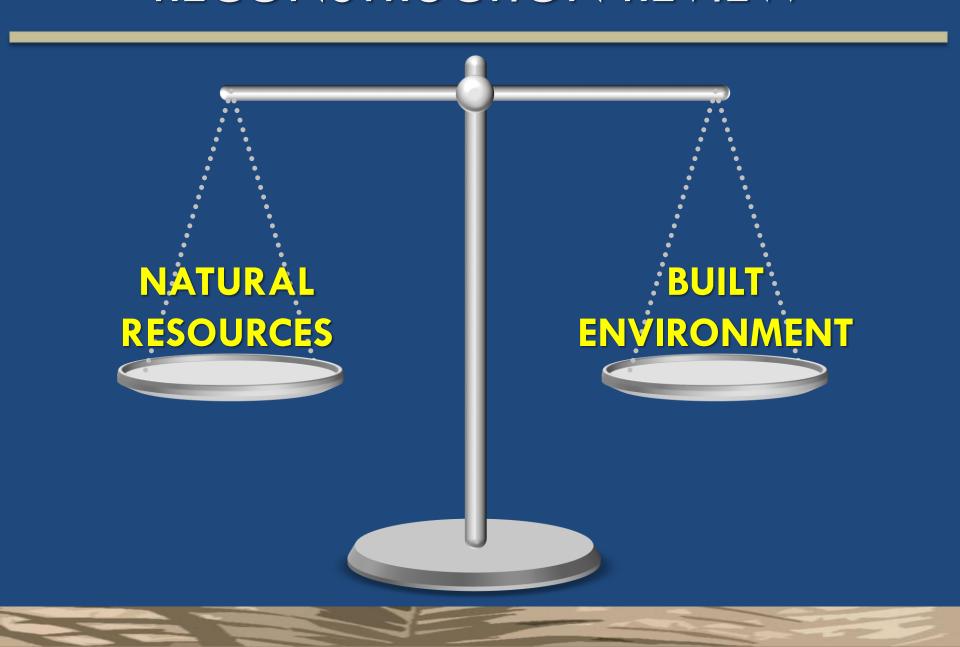
County
Liability Concerns

1,000s of Permits
Limited Staff
Political Pressure

## RECONSTRUCTION REVIEW



## RECONSTRUCTION REVIEW

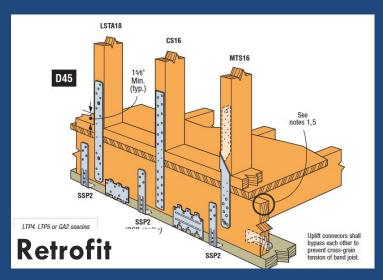


## PROJECT GOALS & OBJECTIVES

### Engage community stakeholders to develop RGPs that:

- Expedite the rebuilding process
- Triage actions to address immediate and long-term needs
- Protect sensitive environmental and cultural resources
- Respond in a planned manner without arbitrary and capricious decisions
- Incorporate mitigation and adaption strategies to become a more resilient community

## MITIGATION STRATEGIES

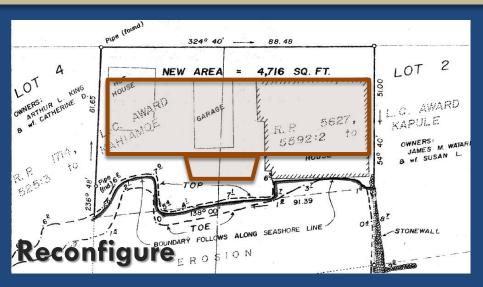








# ADAPTATION STRATEGIES









# COMMUNITY WORKSHOPS



Molokai



Lahaina



Kihei

Paia



Hana

108 participants3.5 hour workshops

# COMMUNITY WORKSHOP PROCESS





















## COMMUNITY MEDIA OUTREACH

- News media
- Social media
- Statewide newsletter
- National publication
- Int'l competition



Religion



Participants of the first Post Disaster Reconstruction Guidelines and Protocols meeting in Hana. August 28, 2014.

Members of the Hana community met on July 28, in Hana to develop Post-Disaster Reconstruction Guidelines and Protocols plans. They hope to accommodate expeditious reconstruction while conserving valued coastal urces and protecting sensitive ecosystems. Following the destruction

> and coastal t degraded or plan is being ding actions, ocess of urg proactive, otecting sen-

POST-DISASTER RECONSTRUCTION GUIDELINES AND PROTOCOLS MEETING

Strengthening our economy; Supporting the community's sustainability and quality of life goals.

"I am glad to see our communities working together and helping each other," said Sen. English, "Collaboration to rebuild and being proactive in disaster preparedness is a good way to ensure our resilience and ability to overcome adversity from a natural disaster."

The plan includes the islands of Maui, Moloka'i, and Lana'i, and will especially consider our isolated and rural communities that are vulnerable to coastal storms. A yearlong planning process begins Jan. 2014 - Jan. 2015 and will include five community workshop meetings on the islands of Moloka'i and Lāna'i and in Hāna, Lahaina, and Kihei on the island of Maui.







Save | Post a comment | < | f | v | in | 0

graphically document the damage with photos

	Damage Impact Type 1	Damage Impact Type 2	Damage Impact Type 3
Shoreline Type 1	guidelines	guidelines	guidelines
Shoreline Type 2	guidelines	guidelines	guidelines
Shoreline Type 3	guidelines	guidelines	gridelines

sensitivity

#### **Fast Track**

GO: Rebuild

Follow BMPs

#### Inspection Track

aka: Plan Review Waiver

WAIT: Inspection Needed

- Assess damage
- Additional BMPs may be required

## Public Service Announcement (PSA):

Instructions of the type of actions allowed per community

#### PSA:

Instructions to photograph, document and report damage & set up inspection date

#### **Environmental Track**

**Present Permit Process** 

**STOP:** Impacts may be significant

Environmental or cultural impacts must be mitigated

#### **PSA:**

Guidance for following existing permit structure with public review to address environmental issues

Di	AMAGE TYPE		A. INTERIOR BLDG.	B. NON-STRUCT. BLDG.	C. ROOF REPAIR / REPLACE	D. ACCESSORY OR AMENITY	E. LOSS OF UTILITIES	F. BLDG. REPAIR (<50%)	G. BLDG. FAILURE (>50%)	H. SEAWALL REPAIR	I. LOSS OF BEACH /SHOREFRONT	J. BLUFF FAILURE
ENVIRONN SENSITIVIT		MOLOKAI LOCATION			3							
1. STABLE CLIFF	بسيرا	Not Applicable	A1	B1	C1	D1	E1	F1	G1	Н1	I1	J1
2. HARDENED COASTLINE		Wavecrest Condominium	A2	B2	C2	D2	E2	F2	G2	H2	12	J2
3. LOW, ROCKY VOLCANIC		. East of Kumimi . Kalaupapa	АЗ	В3	С3	D3	E3	F3	G3	нз	13	J3
4. STREAM & GULCH		. Kawela . East of Puko'o	A4	B4	C4	D4	E4	F4	G4	Н4	14	J4
5. ERODIBLE BLUFF		Not Applicable	A5	B5	C5	D5	E5	F5	<b>G</b> 5	Н5	15	J5
6. SEASONAL SANDY BEACH		Kepuhi Beach, Kaluakoi	A6	В6	C6	D6	E6	F6	G6	Н6	16	J6
7. INTERMIT. SANDY BEACH		. Hotel Molokai . Fishponds	A7	В7	C7	D7	E7	F7	<b>G</b> 7	Н7	17	J7
8. COBBLE BEACH	No.	Honouliwai	A8	B8	C8	D8	E8	F8	G8	Н8	18	J8
9. WETLAND/ LOW-LYING		. Kaunakakai to Kumimi . Kapaakea, Kapuaiwa, Kalama'ula	A9	B9	С9	D9	E9	F9	G9	Н9	19	19
10. SANDY BEACH		. East of Puko'o Harbor . Papohaku Dune Lots	A10	B10	C10	D10	E10	F10	G10	H10	110	J10

## DECISION MATRIX "GAMEBOARD"

Molokai Community: May 14, 2014





Team

Interior Building

Repairs

Non Structural

**Building Repairs** 

Environmental

Sensitivity

Stable cliff

Hardened Coastline

Low, Rocky, Volcanic

Stream and Gulch

**Erodible Bluff** 

Seasonal Sandy Beach

Intermittent Sandy

Beach

Pebble Beach

Wetland/Low-Lying

Sandy Beach

i

Roof Repair /

Replacement

Acessory Structure

n/a

n/a

n/a

**Building Failure** 

(>50%)

n/a

Damage Type

Loss of Utilities

**Building Repair** 

(<50%)

green

green/yellow

yellow

yellow/red

red

gray

Seawall Repair

n/a

n/a

n/a

n/a

n/a

**Expedited Permitting** 

Inspection Required

**Normal Permit Procedure** 

Not Applicable

Loss of Beach Request

for New Seawall

n/a

n/a

Bluff Failure Request

for Grading or

Retaining Wall

n/a



Environmental Sensitivity

Stable cliff

Hardened Coastline

Low, Rocky, Volcanic

Stream and Gulch

Erodible Bluff

Seasonal Sandy Beach

ntermittent Sandy Beach

Pebble Beach

Wetland/Low-Lying

Sandy Beach

4

4

2

3

4

5

N/A

N/A

1

N/A

N/A

N/A

N/A

1

N/A

N/A

N/A

N/A

N/A

N/A

3

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

3

3

3

N/A

N/A

N/A

3

N/A

1

N/A

N/A

3

N/A

N/A

**Expedited Permitting** 

**Inspection Required** 

Normal Permit Procedure

Not Applicable

Bluff Failure Request for

Grading or Retaining Wall

N/A

N/A

N/A

4

N/A

N/A

4

N/A

N/A

N/A

N/A

N/A

4

N/A

N/A

N/A

N/A

N/A N/A

N/A

N/A

N/A

Loss of Beach Request for Nev

N/A

1

2 3

4

5

n/a

Building Failure (>50%)

N/A

N/A

N/A

3

N/A

N/A

N/A

N/A

3

green

green/yellow

yellow

yellow/red

red

gray

Seawall Repair

N/A N/A

N/A N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

					Dan	nage Type	
Team	Interior Building Repairs	Non Structural Building Repairs	Roof Repair / Replacement	Acessory Structure	Loss of Utilities	Building Repair (<50%)	
1	N/A	N/A	N/A	N/A	N/A	N/A	
2	1	1	3	1	3	4	
3	1	1	4	3	3	1	
4	1	1	2	2	3	3	

N/A

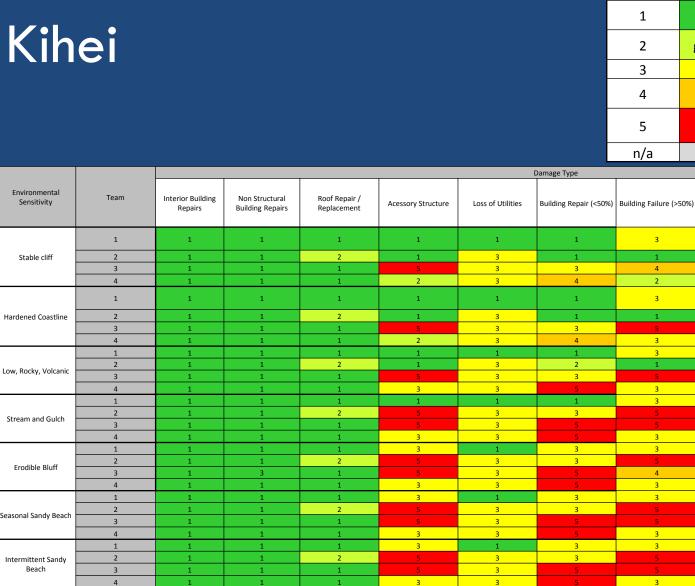
2

3

N/A

N/A

3



Pebble Beach

Wetland/Low-Lying

Sandy Beach

yellow/red Normal Permit Procedure red n/a Not Applicable gray Bluff Failure Request for Loss of Beach Request for **Grading or Retaining** Seawall Repair New Seawall n/a

 green

green/yellow

yellow

**Expedited Permitting** 

**Inspection Required** 

n/a

Wall

n/a

# Lahaina

Team

Interior Building

Repairs

Non Structural

**Building Repairs** 

Environmental

Sensitivity

Stream and Gulch

**Erodible Bluff** 

Seasonal Sandy Beach

Intermittent Sandy

Beach

Pebble Beach

Wetland/Low-Lying

Sandy Beach

a

Roof Repair /

Replacement

Stable cliff	2	1	1	2	2	1	2	3	5	5	5
	3	1	1	2	2	1	2	5	5	5	5
	1	1	1	3	3	2	3	3	5	5	n/a
Hardened Coastline	2	1	1	2	2	1	2	4	5	5	5
	3	1	1	1	1	3	3	3	1	5	5
	1	1	1	3	3	2	3	3	5	5	n/a
Low, Rocky, Volcanic	2	1	1	2	2	1	2	4	5	5	5
	3	1	1	1	1	3	3	3	1	5	5
	1	1	1	3	3	2	3	3	5	5	n/a

Loss of Utilities

Acessory

Structure

n/a

**Building Failure** 

(>50%)

Damage Type

**Building Repair** 

(<50%)

green

green/yellow

yellow

yellow/red

red

gray

Seawall Repair

n/a

•

**Expedited Permitting** 

Inspection Required

**Normal Permit Procedure** 

Not Applicable

Loss of Beach Request

for New Seawall

n/a

**\$** 

**Bluff Failure Request** 

for Grading or

Retaining Wall

n/a

n/a

n/a

n/a

n/a



Environmental Sensitivity

Stable cliff

Hardened Coastline

Low, Rocky, Volcanic

Stream and Gulch

**Erodible Bluff** 

Seasonal Sandy Beach

Intermittent Sandy Beach

Pebble Beach

Wetland/Low-Lying

Sandy Beach

Team

# Interior Building

Repairs

Non Structural

**Building Repairs** 

Roof Repair /

Replacement

**Expedited Permitting** 

**Inspection Required** 

**Normal Permit Procedure** 

Not Applicable

Loss of Beach Request

for New Seawall

Bluff Failure Request

for Grading or

Retaining Wall

n/a

n/a

Building Repair (<50%) Building Failure (>50%)

Damage Type

n/a

Loss of Utilities

Acessory Structure

green

green/yellow

yellow

yellow/red

red

gray

Seawall Repair

n/a

n/a

n/a

n/a

n/a

n/a

n/a

n/a

## COMMUNITY FEEDBACK

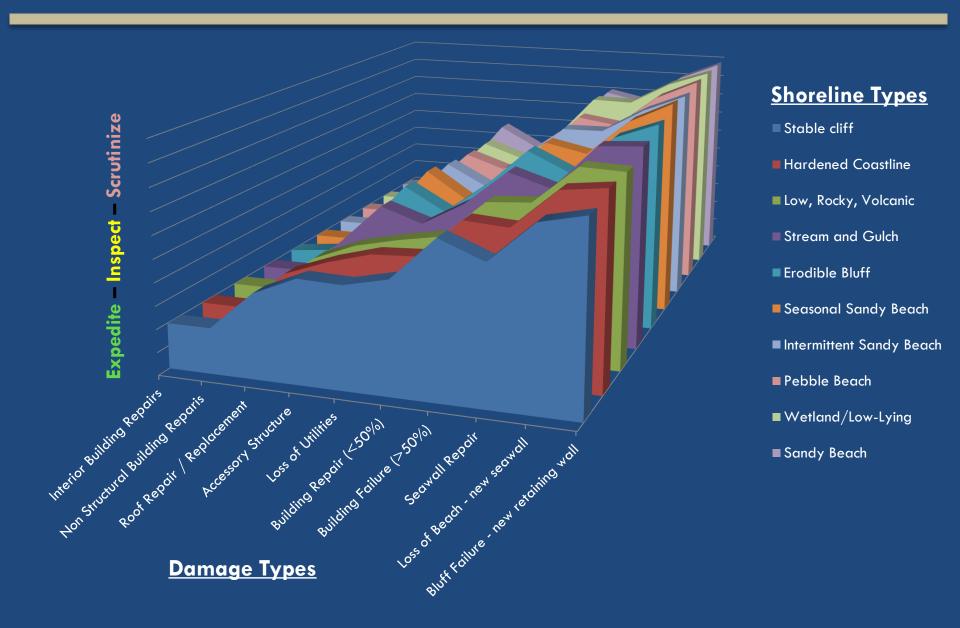
#### **COMMON THREADS:**

- Pre-deputized inspectors
- Education materials/outreach
- Priority of health and safety
- Pre-disaster resource plans
- One-stop shop permitting
- Homeowner to contractor checklist of required upgrades

#### **COMMUNITY SPECIFIC:**

- Molokai Hawaiian Home
  Lands, fuel tank farm, homes are
  priority
- East Maui Isolation, smartphone app, grandfather cesspools
- South Maui Swimming pools help economic recovery
- West Maui Pre-identified geographic risk areas
- North Maui Moratorium on accessory repairs

## RESULTS: COMPOSITE PERMITTING PRIORITIES



## AGENCY & EXPERT FEEDBACK

- All Planners Department Meeting
  - Establish staffing patterns <u>before</u> disaster event
  - Cross train staff
- Statewide Makani Pahili
  - Full Scale, Tabletop and Functional Hurricane Exercises
  - Housing reconstruction and repairs addressed late in event
- State Multi-Hazard Mitigation Forum
  - RGPs can be federally funded after a disaster occurs,
     IF listed as a priority in the state's plan

## AGENCY & EXPERT FEEDBACK

- Pacific Risk Management Ohana (PRiMO)
  - Matrix concept well received
- Molokai Vulnerability Site Assessment
  - Need to harden fuel storage line
  - Hawaiian Homes (DHHL) are flood prone, but have no County code requirements
  - How would we help them?
- Ocean Resources Management Plan Work Group
  - Offer regulators to trade between islands
  - Need MOU's to share resources & people <u>now</u>

## KEY RECOMMENDATIONS

- Engage Governor's office regarding Emergency Proclamation/Disaster Declaration process & provisions.
- 2. Create one stop permitting shops in communities.
- 3. Consider passing a temporary moratorium on new projects & rebuilding of non-habitable accessory structures.
  - (Prioritize resources to restore safe, habitable structures)
- 4. Create mutual aid agreements for plan review. (Hawaii counties, mainland municipalities, or 'cloud' firms)
- 5. Develop deputized inspector program.

  (Retired architects, electricians, builders (CERT); OR use contractors)

## KEY RECOMMENDATIONS

- 6. Require licensed inspection of all electrical repairs.

  (Use before and after pictures and only HI Licensed contractors or their off-island subs; OR coordinate County electrical/building inspections)
- 7. Expedite repairs, <u>not</u> reconstruction.

  (Expedite repairs of non-conforming habitable structures, if they add strengthening measures and flood proofing)
- 8. Allow repairs to existing shoreline armoring. (No expansion, enlargement, or change in footprint)
- 9. Create educational checklists for homeowner's to ensure their contractors repair or rebuild correctly.
- 10. Use the preliminary damage assessment to help the County determine substantially damaged buildings.

(If >50% rebuild to current flood, building and zoning code)



## GOVERNOR EMERGENCY PROCLAMATION

- 1. Chapter 6E, historic preservation.
- Chapter 46, county organization and administration.
   i.e. Building Permits & Zoning
- 11. Chapter 180C, soil erosion and sediment control.
- 13. Chapter 183C, conservation district.

#### i.e. Conservation District Use Permits

- 15. Chapter 195D, conserve aquatic life, wildlife, plants.
- 17. Chapter 205, land use commission.
- 18. Chapter 205A, coastal zone management.

### i.e. SMA and Shoreline Permits

## HOW DO WE STREAMLINE?

FEMA/Private Insurance Requirements



County
Liability Concerns

1,000s of Permits
Limited Staff
Political Pressure

# PRODUCT: UNMET NEEDS

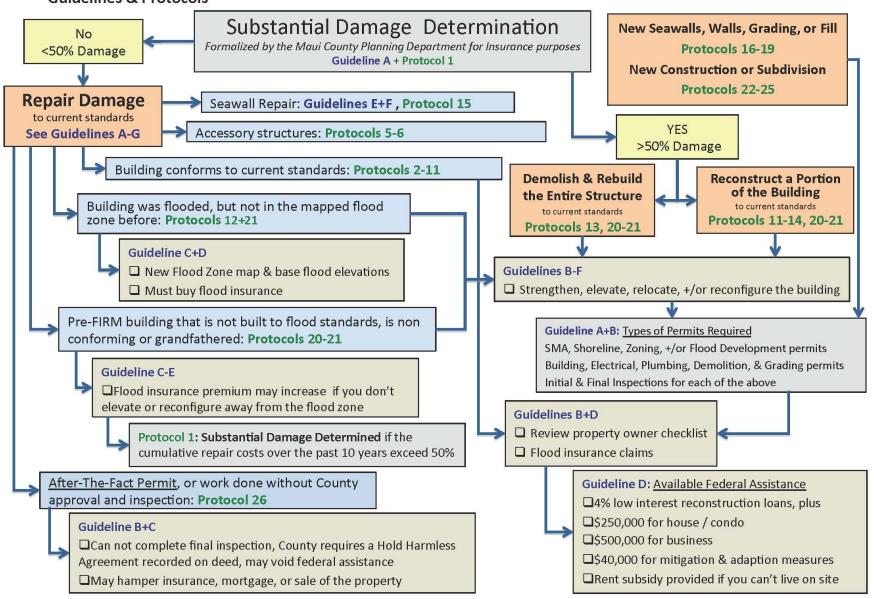
ISSUE	POTENTIAL SOLUTIONS	IMPLEMENTING ACTION OR STRATEGY	LEAD AGENCY	TIME FRAME
Ex. Shortage of inspectors	Ex. Deputize inspectors	Ex. Create a deputized inspector training program	Ex. PD, PW	Ex. mid-term (0-2 years)

## PRODUCT: PUBLIC MESSAGING

- Develop a communication strategy for Maui Planning officials.
  - Identify key messages by topic
  - Identify damage type response
  - Identify shoreline type response
  - Tailor messages for each community
- Compile a booklet of key messages and responses (Guidelines and Protocols).
  - 5 Guideline Topics with 68 messages
  - 10 Categories of Storm Damage with 26 Protocols

Maui County Post-Disaster Reconstruction Guidelines & Protocols

This flow chart should be used in conjunction with the Guidelines (A-G) and 26 Protocols to help plan and expedite your recovery efforts



#### **Future Post-Disaster Permit Processing Model**

#### Goal:

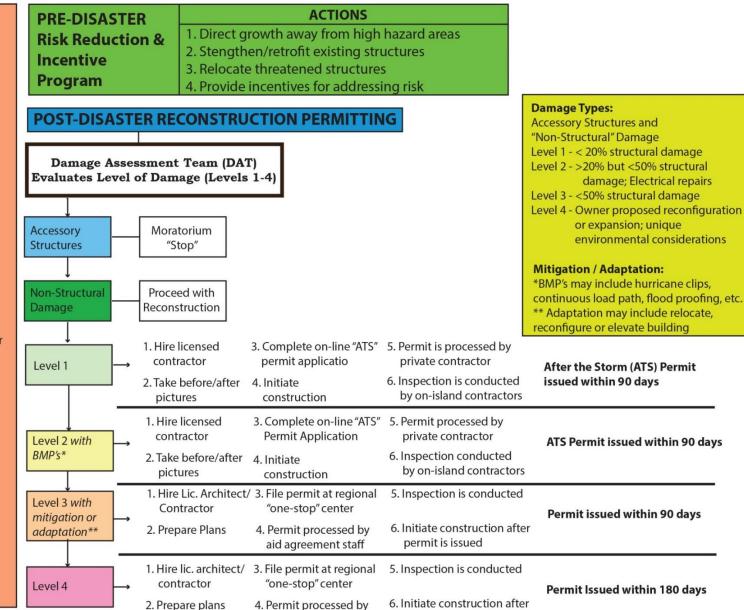
An efficient, fair and responsive postdisaster permitting process

#### **Objectives:**

- 1. Reduce # of damaged structures.
- 2. Rebuild lightly damaged structures immediately.
- Issue permits for moderately to severely damaged structures within 90 days.
- 4. Require adaptation and mitigation.
- 5. Protect beaches and coastal water quality.

#### **Model Components:**

- 1. Pre-Disaster Avoidance
- 2. Develop Post-Disaster Staffing and Support Facilities
- 3. Reinforce and strengthen the County's Emergency Permitting Process
- Effective post-disaster community messaging
- 5. Operationalize Post-Disaster Reconstruction Task Force



aid agreement staff

permit is issued

# Mahalo Nui Loa

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